Quality Policy

By adopting our Quality Policy, on InTest Company, the Management of Alfamation S.p.A. pursues its primary goal of designing and producing software and hardware for automated testing systems for several industries. We aim at fulfilling all the explicit and implicit expectations of our Customers, maximizing the professional experience achievable, and remaining successful in today's competitive environment, characterized by a high degree of market globalization and a fierce competition between all the involved players, with respect to the availability of resources and mandatory regulations.

In order to achieve its key goals, Alfamation S.p.A. intends to adopt a **strategy** that focuses on the following areas:

- Meet customers' expectations and needs by ensuring quality and safety in our products.
- Comply with all relevant and binding regulations.
- Improve and consolidate our position in the target market.
- Ensure that Alfamation S.p.A. is recognized internationally as a leader in technological innovation.
- Develop synergies with other key players on the national and international markets, in order to enhance customer service in terms of diversification and supply capacity.
- Develop our market in industries requiring a high level of product quality and safety such as automotive, electromedical, optical tests on wafer level devices, wi-fi systems, and pneumatic x-ray.

In order to implement its strategy, Alfamation S.p.A. plans to take the following **initiatives**:

- Constantly innovate our products granting uniqueness and technology over time, while keeping a competitive role in the evolution of its industry.
- Constantly monitor the IT equipment and media available on the market, in order to increase the processes and products.
- Ensure high professionalism, awareness and motivation of our staff through constant involvement, process management, and on-going training activities.
- Regard and manage knowledge as a fundamental asset of our organization.
- Comply with the law and all mandatory requirements, ensuring safety in the workplace and preserving the environment.
- Constantly review processes so as to set goals for continuous improvement.
- Ensure the steady improvement of the company's performance and activities.
- Regularly update procedures and periodically assess the efficiency of the Management System.

In order to guarantee the utmost effectiveness of the implemented Quality System, the Management intends to:

- Disclose our Quality Policy through the company's website (www.alfamationglobal.com), to ensure it reaches all interested parties, and to promote initiatives aimed at engaging all our personnel, and further raising their awareness of the importance of Quality.
- Make **investments** in assets and resources commensurate with the business and market reality.
- Identify the staff **training** needs.
- Review the **Risk and Opportunities Management Plan** annually.
- Review the adopted Quality System annually, by assessing its effectiveness through an **Improvement Plan** (in order to translate our general goals into quantifiable and measurable goals, by engaging all company roles, and verifying their achievements).
- Maintain our quality/security/environmental/industrial security certifications according to the UNI EN ISO 9001, UNI EN ISO 45001, UNI EN ISO 14001, ISO/IEC 27001 and CSIA standards.
- Implement a **Business Plan** (including a budget for the following year) in order to spread the company's mission and vision, its strategies and objectives and to define and make the required resources available.
- Carry out a **Context Analysis** that takes into account the background in which the organisation operates, and all the stakeholders directly involved in the organization's activities.

Lissone, 20 Mar 2024

The Management

Ing. Mauro Arigossi